

## **PLEASE READ... BETHANY MANOR COVID-19 UPDATE FOR BETHANY RESIDENTS AND FAMILIES – November 5, 2020**

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You are receiving this communication because you are a resident of Bethany, or you have provided, and/or a Bethany resident(s) has provided your email address as they have identified you as their family/friend contact person.

As you may be aware, the provincial government has announced new mandatory mask wearing rules that will be effective Friday, November 6, 2020. This updated public health order will be in place for 28 days, then the government will reassess it.

This requires that all residents of all buildings at Bethany are required to wear a mask in all Bethany common areas/rooms including hallways, elevators, stairwells, lobbies, walkway, postal mailbox areas (including the mailbox area in the 110 entrance), activity/puzzle rooms, games rooms, the Corner Nook convenience grocery store, etc.

Bethany Court residents entering any of the Bethany apartment buildings must also wear a mask.

Any residents using Bethany activity rooms (puzzling, billiards, etc.) must continue to honour the indicated maximums for number of people who can be in the room at one time, to continue social distancing, etc. but now must also wear a mask while in the room. If you're playing pool, you must wear a mask. Even if you are alone in an activity room you must wear a mask. We specifically asked these questions, and this is what we were told! When exercising in the fitness room you can take your mask off.

Bethany Place is a mixed-use building housing both assisted living and independent living residents. In the government mandate, assisted living facilities are specifically included as a critical area in which masks must be worn. We had previously advised residents that if they were simply cutting through the Place to get to the underground parkade or to the medi-clinic that they didn't have to wear a mask, but now all residents – even if cutting through the area only briefly - are required to wear a mask.

The dining room was opened for Place residents on November 4<sup>th</sup>. The mask mandate includes Place residents going to and from the dining room. The mask can only be removed when the resident is drinking and eating their meal at their table. Upon getting up from the table, the mask must be put back on.

Any visitor, delivery person, or service technician/contractor, entering any of the Bethany apartment buildings must also wear a mask. We continue to encourage that you arrange for small deliveries to come to the main office during weekday office hours and we will call the resident for pick up or office staff will deliver directly to the resident's suite when needed. We also continue to encourage handing over of deliveries, groceries, etc. at building entrances.

The only times when a mask may be removed is within a resident's suite. Guests of residents [in keeping with Bethany visitor guidelines] can also remove their mask in a resident's suite if the resident agrees.

The Bethany Villa Personal Care Home will continue to be operated according to the various health orders and regulations required for personal care homes and many of those regulations differ from what is required elsewhere.

Staff must also wear a mask in common areas but are not required to wear a mask in their specific workspaces,

Worship services in the Fellowship Centre will continue to be conducted according to the specific regulations required for worship services. While worship service guidelines may not align with or seem to conflict with requirements for other types of activities, locations, business operations, gathering sizes, etc. please understand that the government sets the worship service requirements and worship service guidelines cannot be applied to other areas/activities.

All Bethany common rooms, activity rooms, etc. remain closed to external (non-resident) visitors.

Please note that masks (disposable and reusable cloth masks) are for sale in the Corner Nook. The Nook is restricted to residents and staff only. Current Nook hours are 12:00 p.m. to 3:00 p.m. Tuesday, Thursday, and Friday.

As always, we thank you for your understanding and support during these continuing challenging days. We will continue to provide updates when more details or other plans become available. We ask that you please share this information with your family and friends.

In addition to these emailed communications we also place updates on the Home page of our website at: [www.bethanysaskatoon.ca](http://www.bethanysaskatoon.ca) (new address!)

***Special note regarding “sasktel.net” email addresses:***

For those of you who have “sasktel.net” email addresses, please be informed that emails from the Bethany office or Bethany staff are being directed to SPAM/JUNK folders because of a SaskTel issue.

Please look in your SPAM or JUNK folder for emails from us and mark us as a “**safe/trusted sender**” or mark the email as “**not junk**”.

In addition, if you add a “b55” email address sender into your “address book” or “contacts list”, emails from that sender shouldn’t go into your spam/junk folder again. For example, if an email from Jennifer Saunders – [jennifers@b55.ca](mailto:jennifers@b55.ca) – is in your spam/junk, add [jennifers@b55.ca](mailto:jennifers@b55.ca) to your address book/contacts list.

How to do these steps may vary depending on the application you use to view your emails.

For further assistance, please contact SaskTel at **1-800-727-5835** and they will be able to walk you through the process.

Bethany Manor/Saskatoon Mennonite Care Services Inc.