

PLEASE READ... BETHANY MANOR COVID-19 UPDATE FOR BETHANY VILLA PERSONAL CARE HOME FAMILY SUPPORTERS – July 8, 2020

You are receiving this communication because you are the designated Family Supporter for a Bethany Villa Personal Care Home resident.

You may be aware of a recent announcement that visitor restrictions in personal care homes are changing and it is expected that by July 13th all personal care homes will adhere to the new policies. Family contact is vital to the emotional wellbeing and quality of life of our residents and we are pleased to advise that effective immediately we are prepared to accommodate safe and cautious family visitation within the Villa.

Up to two family members/support persons can be designated for each resident. These two visitors must be the same two people consistently going forward; you cannot change it up. You do not have to designate two people if only one visitor is suitable to your resident. Prior to booking any visits, you must first contact Marianne Hamm, Resident Services Manager and Manager of the Bethany Villa Personal Care Home to provide your list of designated visitors. Only you, the “official Family Supporter”, can inform Marianne who the designated visitors will be. Marianne’s contact information is noted at the bottom of this communication.

Only one of the two designated visitors may visit at one time.

The two designated visitors may only visit at the same time under exceptional circumstances, such as for critical care and end of life residents.

The designated visitors must be screened by staff, wear a medical grade mask (no cloth masks), practice social/physical distancing and proper hand hygiene. Due to the costs of masks, ongoing supply matters, and the priority to ensure provision of PPE to our staff, we ask that the visitor *brings their own mask*, however a mask will be provided to the visitor by Bethany if absolutely necessary.

The visitor cannot arrive at the property if feeling unwell and/or showing any symptoms that may be related to COVID-19/similar to COVID-19 symptoms. Visitors from provinces east of Manitoba or from out of the country are not permitted, unless the visitor stays in a local hotel self-monitoring and isolating for a minimum of 14-days before coming onsite.

As the visitor must be screened prior to entering the resident’s suite, the visitor **must schedule their visit in advance** so that Villa personnel are available to screen them. To arrange an appointment for a visit, please contact our Resident Services Aide. The contact information for the Aide is noted at the bottom of this communication. Screening is required for each visit.

Please note that visits may occur within specific time frames only, daily, which are:

- 9:30 a.m. to 11:00 a.m.
- 2:00 p.m. to 4:00 p.m.
- Evening visits are allowed as long as the visitors arrive no later than 6:30 p.m.

These specified time frames must be adhered to as staff will not be available to screen visitors while completing other necessary daily duties, such as but not limited to, serving and assisting residents with meals, etc.

All visitors must arrive at the Bethany Place building at **211 Pinehouse Drive**, not the 209 Pinehouse Drive address of the Villa. In the **211 Pinehouse Drive** entrance, use the Enterphone (intercom/security panel) to contact the Resident Services Aide, the Enterphone number is 273 or call the Aide directly. Please immediately use the hand sanitizer dispenser located near the Bethany Place elevators just inside the lobby. Visitors are not permitted to use the ‘public’ washrooms within Bethany. If required, the visitor must only use the washroom in the suite of the resident that they are visiting.

The visitor must limit their movement in the facility. This means that after being screened, the visitor must proceed directly to the resident’s suite and when the visit is over must leave directly out of the 211 Pinehouse Drive entrance. Visitors are also not permitted to take the resident out of their suite.

Please note that outside visitation, which has already been accommodated for some time now, may also continue if you prefer. Outside visits are known to be ‘safer’ when considering potential transmission of COVID-19. Arrangement of outside visitation appointments must continue to be made in advance by contacting the Resident Services Aide.

Marianne Hamm, Resident Services Manager
E: marianneh@b55.ca
Office: 306-242-1028
Cell: 306-229-6356

Resident Services Aide
Ph: 306-956-7726
Enterphone #: 273

Bethany Villa Personal Care Home
Saskatoon Mennonite Care Services Inc.